

Warranties

Accessories

Gradus Grip

Data Sheet: (sheet 1 of 1) 28/09/2015

Gradus Grip Warranties

All Gradus Accessories warranties are subject to Gradus Accessories Standard Terms & Conditions of sale which are available at www.gradusworld.com.

Gradus Grip Warranty Statement when used with Gradus Stair Edgings

Gradus will warrant the adhesive bond of Gradus Grip when used in conjunction with Gradus stair edgings for a period of 10 years subject to the following conditions;

- i) The installation must be carried out precisely in accordance with the instructions and guidelines in the Gradus Grip installation and Product Data sheets.
- ii) The installation is subject to normal foot traffic
- iii) Gradus Grip must be stored as specified on the label and used within the shelf life of the product.

The Gradus Grip warranty complements the 10 year manufacturing and material defects warranty for Gradus rigid stair edgings under normal use and service, subject to materials being installed and maintained to our recommendations.

Note - Certain stair edgings may not be suitable for use with Gradus Grip and details can be found on the up to date Product Data sheets available at www.gradusworld.com

Gradus Grip General Warranty Statement

Gradus will warrant the adhesive bond of Gradus Grip for a period of 10 years when used to bond most types of stair edging subject to the following conditions;

- i) The installation must be carried out in accordance with the instructions and guidelines in the Gradus Grip installation and Product Data sheets. Please note due to the variation of sizes / types of stair edging profile available the amount of adhesive and cure times may vary and claims cannot be accepted where insufficient adhesive and/or cure times are evident.
- ii) The installation is subject to normal foot traffic.
- iii) Gradus Grip must be stored as specified on the label and used within the shelf life of the product.

(The Gradus Grip General Warranty Statement refers to the adhesive bond only and does not cover any claims related to defects or failures of stair edgings produced by other manufacturers.)

Scope of the Warranty

Gradus will undertake to replace or repair (at its discretion) any defective materials under the terms of the warranty and will undertake to;

- i) Pay reasonable costs incurred for remedial works and appoint parties to carry out this work at Gradus' discretion
- ii) If in our judgement the floorcovering or other material is not in satisfactory condition as a consequence of a manufacturing defect in either the Gradus stair edging or the Gradus Grip adhesive Gradus will bear the costs of replacement materials of a similar type and quality.
- iii) Provide necessary Gradus Grip and or replacement stair edgings as deemed appropriate by Gradus.
- iv) Any warranty claim must be made in writing directly to Gradus Limited within one month of its discovery and where possible include photographs of the alleged defect.
- v) Gradus shall not be liable for any consequential costs or damages including personal injury, liquidated damages or loss of profit due to closure etc

Note – In the event of any claim adequate facilities must be provided to enable examination of the site and materials. Also sufficient time must be provided to us to fully investigate any claim prior to issuing a response.

Please note the Gradus Accessories standard Terms & Conditions of Sale shall prevail in the case of any claim under the above warranties.